

Education:

- August 2017 – May 2021 Central Connecticut State University, New Britain, CT, 06050
B.S. in Management Information Systems: Information Security and Infrastructure
GPA: 3.66 Institutional Honors: Cum Laude President's List: Spring 2021
- August 2013 – June 2017 Vinal Technical High School, Middletown, CT, 06480
Information Systems Technology

Certifications:

- Microsoft Technology Associate:
 - Windows Server Administration Fundamentals
 - Mobility and Device Fundamentals
 - Windows Operating System Fundamentals
- Microsoft Office Specialist:
 - Word 2013, 2016
 - Access 2013
 - PowerPoint 2010, 2013, 2016
 - Excel 2013, 2016
- IC3 Digital Literacy Certification:
 - Computing Fundamentals
 - Key Applications
 - Living Online
- Adobe Certified Associate:
 - Web Authoring using Adobe Dreamweaver CC 2015

Skills:

- Creating and updating software documentation
- Microsoft SQL and MySQL experience
- Database modeling and design experience
- Project management in small groups
- Training users in software applications and OS
- Debian, Ubuntu, and Fedora Linux distributions
- Windows 10, 8.1, 8, 7, Vista, XP
- Windows Server 2016, 2012 R2, 2012
- Microsoft Office 365
- Cisco Webex, Jabber, IP Communicator
- Hyper-V, VMware, KVM/QEMU, and VirtualBox
- Active Directory, DNS, DHCP, Group Policy, File & Storage Services, MBAM

Work Experience:

- August 2020 – May 2021 Central Connecticut State University – On-Site Support, New Britain, CT 06050
Maintain all University-owned computers remote and on-campus. Assist in rollout of technology to support COVID-19 remote learning such as: Hyflex livestream classrooms, Windows and Mac laptops, Microsoft Office 365, Teams, Cisco Webex, VDI.
- August 2019 – June 2020 Central Connecticut State University – Student Technology Center, New Britain, CT 06050
Maintain Marcus White Computer Lab. Assist students with technical support. Provide free training to students in Microsoft Office. Assist with IT Helpdesk tickets.
- November 2015 – June 2017 Ivoryton Studio – Web Developer, Ivoryton, CT, 06442
Updated and supported website based on client's specifications. HTML, CSS, JavaScript.

Activities:

- 1st place in the 2017 SkillsUSA National Competition in Technical Computer Applications
- 1st place in the 2016 + 2017 Connecticut SkillsUSA State Competition in Technical Computer Applications
- Medalist in the 2015 Connecticut SkillsUSA State Competition in Technical Computer Applications
- Past member of the Vinal Technical High School Golf Team